



Iwaki America Inc. is one of over 25 global centers for the manufacturing and support of Iwaki pumps. Our 50 plus years of pump design engineering has made us a world-wide leader of the best chemical handling equipment used in OEM, Industrial, Chemical Process and Semiconductor applications. With the Walchem product line, we are also the leading manufacturer of on-line analytical instruments and electronic metering pumps. We provide innovative solutions by integrating our instruments, sensors, fluid handling and extensive remote data communications technologies.

Iwaki America has a state-of-the-art manufacturing facility in Holliston, Massachusetts, located 30 miles southwest of Boston. Our modern facilities provide enhanced communications, focus on research and development, sales, customer service and manufacturing and allow for enthusiastic and productive employees, many of whom have been with the company for decades. We utilize the best data management techniques to serve our customers in the excellent manner they have come to expect from us.

Quality Statement

Iwaki America recognizes the importance of providing true value to its customers from the initial stages of design specification review to the manufacturing and support of the final product. It is our goal to provide the best technical solution possible and the highest quality product in every pump design we produce. With over 900,000 pumps manufactured annually, our quality has been proven by our customers' satisfaction and documented defect rate of less than 0.01 %.

All products are manufactured under an ISO9001:2008 quality system with the required design process, materials control and manufacturing documentation in place to certify our products will meet the performance and quality specifications required by our users.

Our organization's commitment to quality is integral with our mission statement reinforcing the importance of providing superior products and just as important, superior customer service. Iwaki quality is not just in the physical product, but in every aspect of our business.



www.IwakiAmerica.com • www.IwakiCustomPumps.com

Five Boynton Road • Holliston, MA • 01746 USA • Tel: 508-429-1440

Fax: 508-429-1386 info@iwakiAmerica.com

IALT-00011.F July 2012

